

Item Analysis: 1. Indicate your sex.

Label	Value	Frequency	Percent	Valid Percent
Male	1	10	22.22	22.22
Female	2	35	77.78	77.78
Total Valid		45	100.00	100.00

Item Analysis: 2. Indicate your employment status.

Label	Value	Frequency	Percent	Valid Percent
classified	1	25	55.56	55.56
non-classified	2	20	44.44	44.44
Total Valid		45	100.00	100.00

Item Analysis: 3. Indicate your race.

Label	Value	Frequency	Percent	Valid Percent
African American	1	4	8.89	8.89
Asian	2	1	2.22	2.22
Hispanic	3	1	2.22	2.22
Native American	4	1	2.22	2.22
White	5	38	84.44	84.44
Other	6	0	0.00	0.00
Total Valid		45	100.00	100.00

Item Analysis: 4. Are you currently an active participant in a service, community or professional organization within the LSUA service region (Allen, Avoyelles, Catahoula, Concordia, Evangeline, Grant, LaSalle, Rapides, Vernon, Winn Parishes)?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	21	46.67	47.73
No	2	23	51.11	52.27
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 5. Are you aware that the Counseling Center offers services to faculty and staff?

Label	Value	Frequency	Percent	Valid Percent
Yes	1	35	77.78	79.55
No	2	9	20.00	20.45
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 6. There is a sense of collegiality and community among faculty, staff, and students at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	1	2.22	2.22
Agree	2	18	40.00	40.00
Disagree	3	21	46.67	46.67
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	2	4.44	4.44
Total Valid		45	100.00	100.00

Item Analysis: 7. LSUA provides sufficient on-campus activities related to professional development.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	1	2.22	2.22
Agree	2	17	37.78	37.78
Disagree	3	15	33.33	33.33
Strongly Disagree	4	7	15.56	15.56
No Opinion	5	5	11.11	11.11
Total Valid		45	100.00	100.00

Item Analysis: 8. The LSUA administration (Chancellor and Vice Chancellors) is concerned about the welfare and morale of staff members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	4	8.89	8.89
Agree	2	18	40.00	40.00
Disagree	3	10	22.22	22.22
Strongly Disagree	4	5	11.11	11.11
No Opinion	5	8	17.78	17.78
Total Valid		45	100.00	100.00

Item Analysis: 9. The Chancellor is an effective leader.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	8	17.78	17.78
Agree	2	22	48.89	48.89
Disagree	3	7	15.56	15.56
Strongly Disagree	4	2	4.44	4.44
No Opinion	5	6	13.33	13.33
Total Valid		45	100.00	100.00

Item Analysis: 10. The Chancellor is accessible to staff members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	3	6.67	6.67
Agree	2	18	40.00	40.00
Disagree	3	9	20.00	20.00
Strongly Disagree	4	6	13.33	13.33
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 11. The Vice Chancellor for Academic and Student Affairs is accessible to staff members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.11
Agree	2	23	51.11	51.11
Disagree	3	0	0.00	0.00
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	17	37.78	37.78
Total Valid		45	100.00	100.00

Item Analysis: 12. The Vice Chancellor for Finance and Administrative Services is accessible to staff members.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	3	6.67	6.82
Agree	2	23	51.11	52.27
Disagree	3	4	8.89	9.09
Strongly Disagree	4	2	4.44	4.55
No Opinion	5	12	26.67	27.27
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 13. LSUA administrators use staff opinions and input in the decision-making process.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.55
Agree	2	13	28.89	29.55
Disagree	3	15	33.33	34.09
Strongly Disagree	4	5	11.11	11.36
No Opinion	5	9	20.00	20.45
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 14. LSUA administrators assign staff workloads fairly.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	3	6.67	6.67
Agree	2	13	28.89	28.89
Disagree	3	16	35.56	35.56
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	10	22.22	22.22
Total Valid		45	100.00	100.00

Item Analysis: 15. LSUA provides sufficient encouragement, opportunities, and funds for staff to pursue professional development activities.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	0	0.00	0.00
Agree	2	12	26.67	26.67
Disagree	3	15	33.33	33.33
Strongly Disagree	4	6	13.33	13.33
No Opinion	5	12	26.67	26.67
Total Valid		45	100.00	100.00

Item Analysis: 16. I am currently involved in at least one community organization, activity or volunteer service in Rapides parish or the surrounding area.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	16	35.56	35.56
Agree	2	12	26.67	26.67
Disagree	3	6	13.33	13.33
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	8	17.78	17.78
Total Valid		45	100.00	100.00

Item Analysis: 17. I am satisfied with the services provided through the Office of the Vice Chancellor for Academic and Student Affairs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.44
Agree	2	23	51.11	51.11
Disagree	3	2	4.44	4.44
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	18	40.00	40.00
Total Valid		45	100.00	100.00

Item Analysis: 18. I am satisfied with the services provided by Accounting Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.11
Agree	2	33	73.33	73.33
Disagree	3	2	4.44	4.44
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	5	11.11	11.11
Total Valid		45	100.00	100.00

Item Analysis: 19. I am satisfied with the services provided by Copy and Duplicating.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.11
Agree	2	25	55.56	55.56
Disagree	3	5	11.11	11.11
Strongly Disagree	4	1	2.22	2.22
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 20. Overall, I am satisfied with the services provided by the LSUA Golf Course.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	3	6.67	6.67
Agree	2	15	33.33	33.33
Disagree	3	0	0.00	0.00
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	27	60.00	60.00
Total Valid		45	100.00	100.00

Item Analysis: 21. Overall, I am satisfied with vending on the LSUA campus.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.44
Agree	2	13	28.89	28.89
Disagree	3	12	26.67	26.67
Strongly Disagree	4	9	20.00	20.00
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 22. I am satisfied with the services provided by the LSUA Children's Center.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.11
Agree	2	10	22.22	22.22
Disagree	3	0	0.00	0.00
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	30	66.67	66.67
Total Valid		45	100.00	100.00

Item Analysis: 23. Overall, I am satisfied with the services and support provided by Auxiliary Enterprises.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.44
Agree	2	28	62.22	62.22
Disagree	3	6	13.33	13.33
Strongly Disagree	4	1	2.22	2.22
No Opinion	5	8	17.78	17.78
Total Valid		45	100.00	100.00

Item Analysis: 24. Overall, I am satisfied with the services and support provided by the mailroom.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	9	20.00	20.00
Agree	2	32	71.11	71.11
Disagree	3	2	4.44	4.44
Strongly Disagree	4	1	2.22	2.22
No Opinion	5	1	2.22	2.22
Total Valid		45	100.00	100.00

Item Analysis: 25. I am satisfied with technical services from IET Services (help desk, technical support, e-mail, etc).

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	12	26.67	26.67
Agree	2	30	66.67	66.67
Disagree	3	2	4.44	4.44
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	1	2.22	2.22
Total Valid		45	100.00	100.00

Item Analysis: 26. I am satisfied with educational technology support from IET services (training, assistance with D2L, equipment purchases, etc).

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	12	26.67	26.67
Agree	2	24	53.33	53.33
Disagree	3	0	0.00	0.00
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 27. I am satisfied with the ease of use and amount of information available on the LSUA website.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	4	8.89	8.89
Agree	2	25	55.56	55.56
Disagree	3	11	24.44	24.44
Strongly Disagree	4	2	4.44	4.44
No Opinion	5	3	6.67	6.67
Total Valid		45	100.00	100.00

Item Analysis: 28. I am satisfied with the services and support provided by Admissions.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.36
Agree	2	25	55.56	56.82
Disagree	3	1	2.22	2.27
Strongly Disagree	4	1	2.22	2.27
No Opinion	5	12	26.67	27.27
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 29. I am satisfied with the services and support provided by Student Records.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	4	8.89	9.30
Agree	2	26	57.78	60.47
Disagree	3	1	2.22	2.33
Strongly Disagree	4	1	2.22	2.33
No Opinion	5	11	24.44	25.58
Total Valid		43	95.56	100.00
Total Missing	-1	2	4.44	
Total		45	100.00	

Item Analysis: 30. I understand the difference in services provided by Student Services and the LSUA Academic Advising Center in assisting students at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	8	17.78	18.18
Agree	2	20	44.44	45.45
Disagree	3	5	11.11	11.36
Strongly Disagree	4	1	2.22	2.27
No Opinion	5	10	22.22	22.73
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 31. I have participated in a grant development workshop either on or off campus, or have benefited from grant development/writing/management training materials distributed by LSUA staff.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.63
Agree	2	9	20.00	20.93
Disagree	3	6	13.33	13.95
Strongly Disagree	4	2	4.44	4.65
No Opinion	5	21	46.67	48.84
Total Valid		43	95.56	100.00
Total Missing	-1	2	4.44	
Total		45	100.00	

Item Analysis: 32. I am satisfied with grant development/writing/management assistance provided by LSUA staff.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	0	0.00	0.00
Agree	2	14	31.11	31.82
Disagree	3	5	11.11	11.36
Strongly Disagree	4	5	11.11	11.36
No Opinion	5	20	44.44	45.45
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 33. I am satisfied with the custodial services provided by Facility Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	6	13.33	13.64
Agree	2	19	42.22	43.18
Disagree	3	12	26.67	27.27
Strongly Disagree	4	6	13.33	13.64
No Opinion	5	1	2.22	2.27
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 34. I am satisfied with the cleanliness of the buildings at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.11
Agree	2	15	33.33	33.33
Disagree	3	16	35.56	35.56
Strongly Disagree	4	6	13.33	13.33
No Opinion	5	3	6.67	6.67
Total Valid		45	100.00	100.00

Item Analysis: 35. I am satisfied with the appearance of the grounds at LSUA.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	9	20.00	20.00
Agree	2	29	64.44	64.44
Disagree	3	5	11.11	11.11
Strongly Disagree	4	2	4.44	4.44
No Opinion	5	0	0.00	0.00
Total Valid		45	100.00	100.00

Item Analysis: 36. I am satisfied with the maintenance and repair services provided by Facility Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	9	20.00	20.00
Agree	2	24	53.33	53.33
Disagree	3	6	13.33	13.33
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	3	6.67	6.67
Total Valid		45	100.00	100.00

Item Analysis: 37. I am satisfied with the services of the Office of the Vice Chancellor for Finance and Administrative Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	3	6.67	6.82
Agree	2	23	51.11	52.27
Disagree	3	4	8.89	9.09
Strongly Disagree	4	4	8.89	9.09
No Opinion	5	10	22.22	22.73
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 38. I am satisfied with the services and level of efficiency provided by Human Resource Management.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	8	17.78	18.18
Agree	2	25	55.56	56.82
Disagree	3	4	8.89	9.09
Strongly Disagree	4	3	6.67	6.82
No Opinion	5	4	8.89	9.09
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 39. I am satisfied with the services provided by Institutional Research and Effectiveness.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	4	8.89	9.30
Agree	2	24	53.33	55.81
Disagree	3	1	2.22	2.33
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	14	31.11	32.56
Total Valid		43	95.56	100.00
Total Missing	-1	2	4.44	
Total		45	100.00	

Item Analysis: 40. The hours that the LSUA library is open are sufficient to meet my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	1	2.22	2.22
Agree	2	22	48.89	48.89
Disagree	3	1	2.22	2.22
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	21	46.67	46.67
Total Valid		45	100.00	100.00

Item Analysis: 41. The interlibrary loan service available through the LSUA library meets my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	4	8.89	8.89
Agree	2	13	28.89	28.89
Disagree	3	1	2.22	2.22
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	27	60.00	60.00
Total Valid		45	100.00	100.00

Item Analysis: 42. The library provides adequate information resources (books, periodicals, databases, etc.) to meet my needs.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	3	6.67	6.67
Agree	2	19	42.22	42.22
Disagree	3	3	6.67	6.67
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	20	44.44	44.44
Total Valid		45	100.00	100.00

Item Analysis: 43. The library's website is useful.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.55
Agree	2	23	51.11	52.27
Disagree	3	0	0.00	0.00
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	19	42.22	43.18
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 44. Overall, I am satisfied with the services provided by the LSUA library.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	4	8.89	9.09
Agree	2	23	51.11	52.27
Disagree	3	0	0.00	0.00
Strongly Disagree	4	0	0.00	0.00
No Opinion	5	17	37.78	38.64
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 45. I am satisfied with the services provided by the Media Relations Department.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.44
Agree	2	16	35.56	35.56
Disagree	3	6	13.33	13.33
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	18	40.00	40.00
Total Valid		45	100.00	100.00

Item Analysis: 46. The Procurement Services and Property Management staff is cooperative and courteous in response to questions regarding purchasing and general requests for information.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	6	13.33	13.33
Agree	2	24	53.33	53.33
Disagree	3	2	4.44	4.44
Strongly Disagree	4	4	8.89	8.89
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 47. The Procurement Services and Property Management staff is prompt and efficient in placing orders for supplies and equipment.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	5	11.11	11.11
Agree	2	25	55.56	55.56
Disagree	3	3	6.67	6.67
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 48. The Procurement Services and Property Management staff is knowledgeable about purchasing rules and regulations and the proper method for handling various types of purchases.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	7	15.56	15.91
Agree	2	22	48.89	50.00
Disagree	3	3	6.67	6.82
Strongly Disagree	4	3	6.67	6.82
No Opinion	5	9	20.00	20.45
Total Valid		44	97.78	100.00
Total Missing	-1	1	2.22	
Total		45	100.00	

Item Analysis: 49. Overall, I am satisfied with the services provided by Procurement Services and Property Management.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	7	15.56	15.56
Agree	2	24	53.33	53.33
Disagree	3	2	4.44	4.44
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	9	20.00	20.00
Total Valid		45	100.00	100.00

Item Analysis: 50. I am satisfied with the services offered to staff through Student Services.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	2	4.44	4.44
Agree	2	26	57.78	57.78
Disagree	3	4	8.89	8.89
Strongly Disagree	4	3	6.67	6.67
No Opinion	5	10	22.22	22.22
Total Valid		45	100.00	100.00

Item Analysis: 51. I am satisfied with the services and support provided by the University Police.

Label	Value	Frequency	Percent	Valid Percent
Strongly Agree	1	10	22.22	22.22
Agree	2	27	60.00	60.00
Disagree	3	0	0.00	0.00
Strongly Disagree	4	2	4.44	4.44
No Opinion	5	6	13.33	13.33
Total Valid		45	100.00	100.00