Certificate in Pharmacy Technology AY 2011/12

Student Learning Outcomes	Assessment Methods & Criteria	Student Learning Evidence	Utilization of Evidence
Program completers will be academically well-prepared to enter the workforce as Certified Pharmacy Technicians.	Employers of Pharmacy Technician graduates will be surveyed within 12 months of graduation. It is desired that 90% of employers responding to the survey will answer "strongly agree" or "agree" to the following statement: "Upon graduation, the graduate was academically well prepared."	100% of employers of Pharmacy Technician graduates responding to the survey answered "strongly agree" or "agree" to the following statement: "upon graduation, the graduate was academically well prepared."	Criteria met. Employer surveys will continue to be used to monitor success of assessment goals.
Program completers will be academically well-prepared to enter the workforce as Certified Pharmacy Technicians.	Pharmacy Technician graduates will be surveyed within 12 months of graduation. It is desired that 90% of the graduates responding to the survey will answer "strongly agree" or "agree" to the following statement: "Upon graduation, I was academically well prepared."	100% of Pharmacy Technician graduates responding to the survey answered "strongly agree" or "agree" to the following statement: "Upon graduation, I was academically well prepared."	Criteria met. Graduate surveys will continue to be used to monitor assessment goals.
Program completers will be academically well-prepared to enter the workforce as Certified Pharmacy Technicians.	Student pass/fail rate on the Pharmacy Technician certification board licensure exam will be monitored as an indicator of academic preparedness to enter the workforce as a Pharmacy Technician. It is desired that 85% of the students pass the national certification exam on the first attempt.	100% of graduates successfully passed the Pharmacy Technician Certification Board exam.	Criteria met. PTCB examination pass/fail results will be monitored annually to assess and improve program outcomes.

Program completers will be clinically well-prepared to enter the workforce as Certified Pharmacy Technicians.	Employers of Pharmacy Technician graduates will be surveyed within 12 months of graduation. It is desired that 90% of the employers responding to the survey will answer "strongly agree" or "agree" to the following statement: "Upon graduation, the graduate was clinically well prepared."	100% of employers responding to the survey answered "strongly agree" or "agree" to the following statement: "Upon graduation, the graduate was clinically well prepared."	Criteria met. Graduate surveys will continue to be used to monitor assessment goals.
Program completers will be clinically well-prepared to enter the workforce as Certified Pharmacy Technicians.	Pharmacy Technician graduates will be surveyed within 12 months of graduation. It is desired that 90% of the graduates responding to the survey will answer "strongly agree" or "agree" to the following statement: "Upon graduation, I was clinically well prepared."	100% of Pharmacy Technician graduates responding to the survey answered "strongly agree" or "agree" to the following statement: "Upon graduation, I was clinically well prepared."	Criteria met. Graduate surveys will continue to be monitored to assess and improve program outcomes.
Program completers will be clinically well-prepared to enter the workforce as Certified Pharmacy Technicians.	Results of the Pharmacy Technician certification exam, which tests clinical skills, will be reviewed. It is desired that 85% of the students pass the national certification exam on the first attempt.	100% of graduates successfully passed the Pharmacy Technician Certification exam.	Criteria met. Results of the PTCB examination will continue to be monitored and used to assess and improve program outcomes.

Program completers will be able to recognize drug interactions, contraindications, allergies, and other factors that would endanger a patient's health and take appropriate actions within predetermined limits when corrections are indicated.	Employers of Pharmacy Technician graduates will be surveyed within 12 months of graduation. It is desired that 90% of the employers responding to the survey will answer "strongly agree" or "agree" to the following statement: "Upon graduation, the graduate was able to take appropriate actions, within predetermined limits, when corrections were required involving patient drug therapy."	75% of employers of Pharmacy Technician graduates responding to the survey answered "strongly agree" or "agree" to the following statement: "Upon graduation, the graduate was able to take appropriate actions, within predetermined limits, when corrections were required involving patient drug therapy."	Criteria not met. Upon review of the surveys, one employer answered "no opinion, not applicable". The program coordinator will continue to monitor this area of instruction for improvement of program outcomes.
Program completers will be able to recognize drug interactions, contraindications, allergies, and other factors that would endanger a patient's health and take appropriate actions within predetermined limits when corrections are indicated.	The Pharmacy Technician graduates will be surveyed within 12 months of graduation. It is desired that 90% of the graduates responding to the survey will answer "strongly agree" or "agree" to the following statement: "Upon graduation, I was clinically well prepared to take appropriate actions, within predetermined limits, when corrections were required involving patient drug therapy."	100% of Pharmacy Technician graduates responding to the survey answered "strongly agree" or "agree" to the following statement: "Upon graduation, I was able to take appropriate actions, within predetermined limits, when corrections were required involving patient drug therapy."	Criteria met. Graduate surveys will continue to be monitored to assess and improve program outcomes.